



## **The Book**

*Enhance operations while also providing improved guest service.*

Reservations need to be managed to maximise space, coordinate booking times and supervise overall efficiency. Often, reservations are made by putting pen to paper and writing down the details of the person who is making the booking. HostPOS offers a way to automate that process to ensure your business is running efficiently as possible.

'The Book' is a software tool that allows you to enter the patron's details, and they are then stored for subsequent bookings. All you need to do is ask for their phone number or name, and the rest of their details will automatically appear. Not only does this cut down the time required to take bookings, the reservation management solution also acts as a valuable database of guest information.

When the patron calls to book their table, our bookings tool will show when they visited last, whether they have been a 'no show' in the past, or if they are a VIP or regular. You can create dynamic table maps, scroll between breakfast, lunch and dinner and instantly view the number of patrons that are booked. The system is fully networkable, so it can be used in the office or on your point of sale terminal. This allows the reservation to be processed anywhere in the restaurant. It also lets you generate useful reports like table allocations and shift reconciliations.

Our clients love this tool because it gives them a real advantage; they can enhance operations while also providing improved guest service.